



Louisiana Department of Environmental Quality's
 Small Business/Small
 Community Assistance
 Program

2007 Annual Report

This public document is published at a total cost of \$197.72 . 110 copies of this public document were published in this first printing at a cost of \$197.72. This document was published by the Louisiana Department of Environmental Quality, Environmental Assistance Division, Small Business/Small Community Assistance Program, P.O. Box 4313, Baton Rouge, LA 70821-4313. The purpose is to disseminate information about the Small Business/Small Community Assistance Program under authority of LA R.S. 30:2061. This material was printed in accordance with the standards for printing by state agencies established pursuant to LA R.S. 43:31.

 Printed on recycled paper

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Mission Statement

Our mission is to provide environmental regulatory assistance and information to small businesses and small communities.



Yanfu Zhao, P.E., Manager

During 2007, the Small Business/Small Community Assistance Program staff made a total of 4,642 assists to small businesses, gave 70 presentations, and attended 50 workshops, seminars, meetings, and conferences. The SB/SCAP contacted 334 newly permitted facilities to assist them with understanding the requirements for permits. SB/SCAP participated in Sanitary Wastewater Compliance Assistance Training and Underground Storage Tank educational training classes in the different regions around the state and made follow-up contacts to small businesses that attended.

As part of the SB/SCAP's 2007 outreach initiatives, we targeted the home builders, contractors and developers in Louisiana. The staff participated in

presenting information along with EPA and local municipal sponsors at conferences, seminars and meetings around the state. Various environmental issues such as stormwater construction, municipal separate storm sewer system permitting, soil erosion, sedimentation control, and stormwater pollution prevention were discussed. Approximately 1,175 people attended these seminars, and more meetings will be scheduled during 2008.

SB/SCAP participated in Louisiana State University's Business & Technology Center's Mobile Classroom. The Mobile Classroom travels to rural areas conducting seminars and workshops to assist local small businesses and entrepreneurs in growing their businesses. SB/SCAP looks forward to continuing this partnership with the LBTC to promote our program.

To represent Louisiana's interest on a national level, SB/SCAP serves as the Region VI representative for the Small Business Ombudsman/Small Business Environmental Assistance Program's National Steering Committee. SB/SCAP also serves on the NSC award subcommittee. SB/SCAP

Custom Home Builders



Jude Hernandez, owner of Jude Hernandez Builders, Baton Rouge, La.

Operations: Custom Home Builder

Number of Employees:

subcontractor crew

SIC Code: 1521

No. of Point Sources: 1

Jude Hernandez, owner of Custom Home Builders in Baton Rouge, La., called Patrick Devillier, ECS, to get information on construction stormwater permitting. The East Baton Rouge Parish Environmental Office referred him to the DEQ Small Business Assistance Program for help, having just learned that EBR has a municipal separate storm sewer system permit, and will no longer issue building permits until home contractors

and developers first get construction stormwater permit coverage from DEQ.

Hernandez met with Patrick at the DEQ headquarters in Baton Rouge, La. to complete a Notice of Intent application, write a stormwater pollution prevention plan, and review ongoing permit responsibilities like Best Management Plan maintenance, subcontractor orientation, weekly inspections, and property posting. When he left, he had all he needed to get EBR Environmental Office approval and then pull his parish building permit.

"Thanks for helping me understand the stormwater permit responsibilities," said Hernandez.

Amethyst Construction, Inc.



Ms. Sundry Ramsey, Office Manager for Amethyst Construction, Inc., and Larry Lashley, ECS, at the facility in Ruston, La.

Operations: Asphalt Road Construction
Number of Employees: 15
SIC Code: 1611
No. of Point Sources: 11

Amethyst Construction, Inc. purchased an asphalt plant and was required to move the facility to a new location. Larry Lashley, ECS, had previously assisted the newly acquired facility with their permit needs and Amethyst called Larry to

assist with the change of ownership and permits required as a result of moving to the new location.

“Mr. Lashley has been very helpful; he answers our questions immediately or takes the time to find out for us,” Ramsey said. “I feel that he is a big part in making our move happen smoothly and timely.”

attended EPA’s fourth annual National Environmental Partnership Summit held in May 2007. This was a great opportunity to network with national and state small business organizations.

There were a few changes in personnel this year. Jennifer Pelloat, P.E., joined the program in September 2007 as an Engineer 5. Beth Kimball, an Environmental Scientist, and My Trinh, an Environmental Chemical Specialist, joined our staff and are assigned to DEQ’s Southeast Regional Office.

The SB/SCAP believes that the “Front-Loading” approach will be

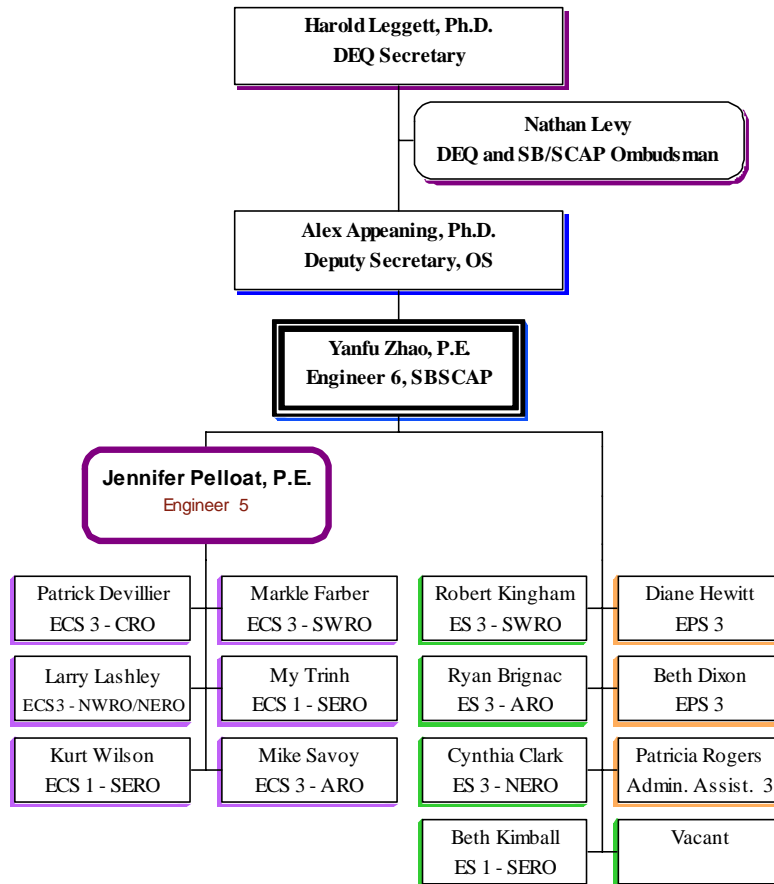
key in helping small businesses come into, and stay in compliance as a preventative measure before enforcement action becomes necessary. The SB/SCAP continues to serve small businesses and the small communities through our proactive outreach. The SB/SCAP partners with other governmental agencies and municipalities, civic groups, and trade organizations to convene different groups to inform them of the program and how SB/SCAP can help their clients and customers.



(Clockwise): Stephen Lemmons, Executive Officer, Southeast Louisiana Builders Association, Inc., Yanfu Zhao, SB/SCAP Manager, Patrick Devillier, SB/SCAP Environmental Chemical Specialist, Glen Perrin and Tanya Marshall, Environmental Specialists, Dept. of Public Works, City of Baton Rouge, East Baton Rouge Parish Environmental Division, attended the Capital Region Builders Association meeting in Baton Rouge, La., August 2007.

Organizational Chart

DEQ's Office of Environmental Services
Environmental Assistance Division
Compliance Assistance Section
Small Business/Small Community Assistance Program



been very helpful in assisting the representatives of businesses and construction industry in understanding both the state and parish stormwater and wastewater rules and requirements. They were also available on one occasion to assist in training the parish inspectors on the stormwater regulations and requirements for construction sites,” said Barbara Monroe, Senior Environmental Stormwater Specialist. “Bobby, Markle and I have coordinated efforts in following up on complaints and concerns about several locations in both the city of Lake Charles and the parish.

These site visits include incidents where soil from construction sites was discharging onto roadways, into neighboring yards, and into one of the area lakes. Where incidences of illicit discharges had occurred at business and industrial sites, combined DEQ and parish inspections took place. By working with the respective responsible parties, they jointly were able to assist the businesses in coming into compliance with the stormwater permit and ordinance requirements. In so doing, Bobby and Markle were able to assist in and reinforce the work that is being done by the parish in complying with the MS4 permit.”

Calcasieu Parish Policy Jury



Ms. Barbara Monroe, Senior Environmental Stormwater Specialist with Engineering & Public Works, Calcasieu Parish Police Jury, and Bobby Kingham, ES, Lake Charles, La.

Operations: Parish Government
Number of Employees: 700+
SIC Code: 9111
No. of Point Sources: multiple

The devastation caused by Hurricane Rita in 2005, brought many environmental challenges such as debris removal, demolition, and new construction. These seemingly insurmountable challenges required a multi-agency coordinated approach to stay within the

environmental regulations and to meet the Calcasieu Parish municipal separate storm sewer system timetable.

“During the past two years, I called on DEQ Small Business/ Small Community Assistance Program representatives, Bobby Kingham and Markle Farber on a number of occasions to assist in working with industrial, commercial and construction development compliance issues. Both Bobby and Markle have

Introduction

The Louisiana Small Business/ Small Community Assistance Program, established in 1992, is a federally mandated program under the Clean Air Act Amendments of 1990. The program operates within the Louisiana Department of Environmental Quality’s Environmental Assistance Division of the Office of Environmental Services.

The SB/SCAP is designed to provide free technical assistance on multimedia environmental rules and regulations to small businesses with 100 or less employees, that are independently owned and not dominant in their field and are minor sources of pollutants. The goal is to help small businesses get into or stay in compliance.

Legal Authority

Section 507 of the federal Clean Air Act Amendments of 1990 required the creation of a three-tiered national program for the purpose of helping small business owners who may not have the financial or technical ability to comply with the requirements of the federal Clean Air Act. All US states and territories were mandated to

establish SBAPs with the following three components:

(1) A Small Business Stationary Source Technical and Environmental Compliance Assistance Program to provide information and technical assistance;

(2) A Compliance Advisory Panel to oversee and determine the overall effectiveness of the program; and

(3) An Ombudsman, who advocates for small businesses.

The legal authority to implement the three-tiered program was obtained through the Louisiana State Legislature R.S. 30:2060 N.(6) in 1992. Governor Edwin W. Edwards submitted DEQ’s State Implementation Plan to EPA Region 6 which granted final approval in June 1994. Funding for the program is fee-based as allowed for under Title V of the 1990 CAAA.

SB/SCAP’s Role

Some of the services provided to small businesses are on-site visit assessments, assistance with preparing environmental permit applications and other forms; identifying emission sources and pollutants; calculating emissions at

each source for inventory questionnaires; developing pollution prevention plans; assisting in understanding the rights and obligations of small businesses with respect to regulations; assisting in understanding complex federal and state regulations in all environmental media and providing advice on how to comply with them; and assisting newly permitted facilities in understanding their responsibilities.

The SB/SCAP typically assists businesses such as:

- Dry cleaners
- Seafood processors
- Sandblasting
- Sand and gravel mining
- Sewage treatment plants
- Construction contractors
- Mobile home parks
- Gas stations and convenience stores
- Shipbuilders
- Air conditioning & refrigeration repair
- Car washes
- Cultured marble fabricators
- Foundries
- Wood preserving
- Surface coating and painting operations, and
- Plastic coating

The SB/SCAP also provides technical assistance to small communities and municipalities in resolving environmental issues and to DEQ's Community Industry Relations Group to help identify community leaders and environmental justice issues in communities of concern throughout the state.

The program provides information through newsletters and outreach letters, web site, hotline calls, brochures, and calendars for small business on reporting dates and dry cleaners to record their monthly use of perc as required by EPA and DEQ. The staff gives presentations on training to industry and civic groups, to trade associations and at conferences.

In addition, the SB/SCAP has an electronic database that tracks assistance activity statistics for reports and hotline calls. The staff has designed several electronic forms for small businesses to use in preparing their reports such as weekly checklists, flow charts, paint log forms, hazardous waste weekly self-inspection form, sheen log for car dealers, and Tier II inventory reporting handouts to name a few.

Acadian Redi-Mix



Barry Aucoin, General Manager (left), and Darriel Green, Vice President (right) of Acadian Redi-Mix, Maurice, La.

Operations: Ready-mixed Concrete
Number of Employees: 13
SIC Code: 3273
No. of Point Sources: 1

Acadian Redi-mix wanted to begin operation in late summer/fall of 2007, and knew that environmental permits would be needed. The company wanted to ensure that all federal and state rules regarding the environment were being met. Darriel Green, Vice President of the company, contacted Ryan Brignac, ES, for direction.

After discussing plans for the plant, Brignac and Green prepared the necessary permit applications and discussed future plans that may have an impact on the environment.

“Ryan Brignac and the staff at DEQ SB/SCAP have been very helpful. Acadian Redi-Mix appreciates the assistance we have received,” said Green. “I would recommend that any small business contact the DEQ SB/SCAP for permitting assistance. They will be pleased with the services provided.”

4-D Corrosion Control



Donald Gary, Safety Coordinator, 4-D Corrosion Control, New Iberia, La.

Operations: Sandblasting & Painting
Number of Employees: 40
SIC Code: 3479
No. of Point Sources: 1

4-D Corrosion Control Company began its operations in 1980. The company prepares surfaces by sandblasting for coating applications. Their business is growing by furnishing services for various industrial companies in the Port of Iberia, La. and the surrounding area. Mike Savoy, ECS, has been helping them for

several years with the up-keep of their paint and solvent emissions using an excel spreadsheet.

“Every year, the SB/SCAP representative, Mike Savoy, helps us do all our annual reports. He saves us time and money with our Material Safety Data Sheets and Tier II reports,” said Donald Gary, Safety Coordinator.

Customer Survey

A customer service survey is mailed to a client after a site visit at the request of the SB/SCAP technical advisor to rate his performance. The survey allows the client to rate the technical advisor’s knowledge, courteousness, timeliness and overall performance, as well as make suggestions for improving the program. Results and suggestions are reviewed by the program manager in order to improve the service provided to small businesses and small communities.



Patrick Devillier, ECS, assists a client with a construction stormwater permit at the DEQ headquarters in Baton Rouge, La.

SB/SCAP’s Web Site

Several resources are available to the public on the SB/SCAP’s web site at www.deq.louisiana.gov. A listing of forms and publications; regulations in a nutshell; quarterly newsletters; facility name change and change of ownership procedures; pre-permit meetings; links to other resources for small businesses; a video overview of the program; annual report; dry cleaner and small business reporting calendars.

2007 Summary of Assistance	
Permit Applications Completed	369
Site Visits	1,243
Phone calls & Hotline calls	2,396
Letters, E-mail, Faxes	1,294
Presentations	70
Workshops, Seminars, etc.	50
Newly Permitted Facilities	334
Outreach Letters:	
Dept. of Health & Hospitals Referral	253
Sanitary Wastewater Letters mailed	33
Letters-Other/Letters Follow-up mailed	67

Publications and Distribution:

- (1) **SB/SCAP Quarterly Newsletter** - approximately 6,026 mailed and 695 sent electronically, 1,000 distributed at conferences, and published on the SB/SCAP web site;
- (2) **2007 Dry Cleaner Compliance Calendar** - published on the SB/SCAP web site;
- (3) **2007 Small Business Reporting Calendar** - published on the SB/SCAP web site, and sent electronically to a trade association;
- (4) **2007 Annual Report** - mailed 110 to top state and federal officials, published on SB/SCAP web site, and sent electronically to other states' SBAP managers; and
- (5) **General Brochures** - approximately 1,000 distributed at workshops, seminars, conferences, and meetings

Harry's Po Boy



Harry and Rachel Hebert, owners of Harry's Po Boy, Lockport, La.

Operations: Fast Food
Restaurant
Number of Employees: 2
SIC Code: 5812
No. of Point Sources: 1

Rachel Hebert, owner of Harry's Po Boy in Lockport, La., contacted My Trinh, ECS, by phone for assistance in filling out an application for a Louisiana Pollutant Discharge Elimination System (sanitary discharge wastewater discharge permit). On Aug. 31, 2007, Trinh visited the site and assisted Hebert with completing her application.

"Without the SB/SCAP's help, I would not be able to fill out this application," said Hebert.

Mobile Home Park



John Moseley, General Manager, and Operator of the North Village Mobile Home Park, Ruston, La.



Operations: Mobile Home Park
Number of Employees: 1
SIC Code: 6515
No. of Point Sources: 2

John Moseley is the General Manager and operator of the North Village Mobile Home Park located in Ruston, La. They have two oxidation ponds at the park and approximately 60 mobile homes. The site is located in Lincoln Parish and discharges into Cypress Creek, headwaters to Bayou D'Arbonne Lake in the Ouachita River Basin.

Moseley received a Sanitary Class II water discharge permit for treated sanitary wastewater totaling less than 25,000 gallons per day

maximum quantity. He was anxious about submitting his discharge monitoring reports.

Cynthia Clark, ES, in the DEQ Northeast Regional Office assisted him in filling out the application and the Discharge Monitoring Reports. The facility received their permit and is sampling and submitting DMRs as necessary.

"Small Business is helping me stay in compliance," said Moseley.

Outreach Activities:

Hosted Booths at Conferences

- ◆ LOBOS Industrial Show, Baton Rouge, La., January 2007
- ◆ Louisiana Oil Marketers & Convenience Store Association in Lafayette, La., February 2007
- ◆ Earth Day celebrations in New Orleans, Lafayette, Monroe, and Bossier City, La., March-May 2007
- ◆ Louisiana Motor Transportation Association Conference, Baton Rouge, La., November 2007
- ◆ Small and Emerging Business Funders Conference & Trade Exhibit, Baton Rouge, La., November 2007

Presentations at Seminars, Conferences, Meetings for Home Builders, Developers, and Contractors

- ◆ Stormwater for Construction & MS4, Lafayette, La., January 2007
- ◆ DEQ's Construction Stormwater Permitting and Responsibilities seminar, Baton Rouge, La., January 2007
- ◆ MS4 and Construction Stormwater Permitting conference, Lafayette, La., January 2007
- ◆ Advanced Drainage Systems Limited Impact Developments, MS4 and stormwater construction, Monroe and Lake Charles, La., February 2007
- ◆ Southeast U.S. Chapter of the International Erosion Control Association, Shreveport and Lafayette, La., March 2007
- ◆ Stormwater Construction Requirements seminar, Lake Charles, La., March-May 2007
- ◆ Phase II Stormwater Pollution Prevention meeting, Lake Charles, La., March 2007
- ◆ Home Builders Association meeting, Monroe, La., April 2007
- ◆ Northeast Louisiana Home Builders Association meeting outdoor burning and stormwater construction general permits, Monroe, La., April 2007
- ◆ Stormwater Erosion and Sediment Control seminar, Shreveport, Lafayette, and Lake Charles, La., May & June 2007

Highlights of Year 2007

- ◆ Associated General Contractors meeting, Shreveport, La., June 2007
- ◆ Tangipahoa Home Builders Association's Construction Stormwater Permit orientation, Hammond, La., June 2007
- ◆ Capital Regional Builders Association seminar, Baton Rouge, La., August 2007
- ◆ Baton Rouge City-Parish Stormwater Workshop, Baton Rouge, La., August 2007
- ◆ Baton Rouge Growth Coalition Construction Stormwater seminar, Baton Rouge, La., September 2007
- ◆ Southwest Louisiana Builders Association meeting, Lake Charles, La., October 2007
- ◆ Construction Stormwater Conference, Lafayette, La., October 2007

Other Outreach Activities

- ◆ Attended the Tangipahoa River Task Force Committee Bi-monthly meetings, Hammond, La., January-December 2007
- ◆ Participated in the DEQ's Sanitary Wastewater Assistance Training, Baton Rouge, Alexandria, Shreveport, Lake Charles, Lafayette, Thibodaux, W. Monroe, La., January-November 2007
- ◆ Participated in the TXI Environmental Training, Alexandria, La., January 2007
- ◆ Participated in DEQ Underground Storage Tank Compliance seminar, Baton Rouge, Lafayette, Shreveport, La., January-November 2007
- ◆ Participated in LOBOS Industrial Show, Baton Rouge, La., January 2007
- ◆ Attended Southwest Louisiana Team Green Monthly meetings, Lake Charles, La., January-December 2007
- ◆ Attended the Community & Industrial Relations Environmental Justice Listening Session, Baton Rouge, La., and hosted the video conference in W. Monroe, Shreveport, Lake Charles, and New Orleans, La., January, February & November 2007
- ◆ Participated in the DEQ New Water Permit Writer Training, Baton Rouge, La., February 2007

Spotlight on Featured Clients

was established with Borne which will serve to keep him in compliance with his permit requirements, and aid in any future expansion the bank may undertake.

"Kurt Wilson was a tremendous help to me in applying for our sanitary discharge permit. Although this is our third banking location, it is the first one that is not tied in to the Parish sewer system, and I had no previous experience in the permitting process. Kurt walked us through all of the details and made it very

easy for me. Without his assistance, I would have had to spend a lot more time completing and gaining an understanding of the application," said Borne. *"We're planning now for a fourth location in Gray, La., that I believe will also require a sanitary discharge permit. Because of the DEQ Small Business Assistance Program, I am now aware of what needs to be done and know that I can call on Kurt for assistance if needed."*

Synergy Bank



Benjamin D. Borne, Executive Vice President and CFO of Synergy Bank, Houma, La.

Operations: State Chartered Bank, Corporate Headquarters
Number of Employees: 65
SIC Code: 6022
No. of Point Sources: 1

Synergy Bank was formed in 1998 by a group of local business leaders who shared a common vision of a new type of financial institution for the Houma-Terrebonne area. They wanted a bank with a true sense of local identity, and one which would celebrate local values and have a profound commitment to the growth and prosperity of the community and its citizens.

Benjamin D. Borne, Executive Vice President and CFO of Synergy Bank, contacted the SB/SCAP for

assistance in obtaining a sanitary wastewater permit for their new banking office, which also serves as their corporate headquarters. The bank is located in a newly developed area of Houma, La., along Martin Luther King, Jr. Blvd., discharging treated water into Bayou Cane. Kurt Wilson, ECS, visited with Borne to gather the information needed to complete his discharge application, and helped him submit it upon completion. Kurt assisted Borne in developing his site plan, and together they determined everything Borne would need to be in compliance with environmental regulations. As a result of the assistance, a working relationship

- ♦ Attended the Beauregard Parish Police Jury on Outdoor Burning Regulations, DeRidder, La., February 2007
- ♦ Judged the Regional Science Fair at Southeastern University, Hammond, La., March 2007
- ♦ Participated in DEQ's Refresher on Solid & Hazardous Waste Management, Baton Rouge, La., March 2007
- ♦ Participated in the U.S. Coast Guard Conference on Oil Spills and Notifications, Morgan City, La., March 2007
- ♦ Attended Northwest Louisiana Paint and Body Association meeting on new EPA rules, Minden, La., March 2007
- ♦ Participated in Louisiana Technical Institute's Environmental Topics for heavy equipment operators, Homer, La., March 2007
- ♦ Participated in Louisiana Rural Water Association seminar, Sulphur, Alexandria, Minden, Leesville, La., March-August 2007
- ♦ Attended the Calcasieu Parish Local Emergency Planning Committee's Monthly meetings as DEQ Representative, Lake Charles, La., January-December 2007
- ♦ Participated in the reviewing and evaluating of community partnership grant applications for Entergy Corp., Baton Rouge, La., July 2007
- ♦ Participated in the Baton Rouge City-Parish Planning Committee Workshop on Stormwater MS4, Baton Rouge, La., August 2007
- ♦ Attended DEQ Circuit Rider meetings, Baton Rouge, New Orleans, Lockport, Shreveport, La., August-October 2007
- ♦ Participated in Keep Louisiana Beautiful Conference, Lake Charles, La., September 2007
- ♦ Participated in the Louisiana Business & Technology Center's Mobile Classroom seminars, Slidell and Greensburg, La., October-November 2007
- ♦ Participated in the West Shreveport Rotary Meeting, Shreveport, La., September 2007
- ♦ Participated at the Lafayette Water Conference, Lafayette, La., October 2007

Construction Stormwater Permitting Requirements and MS4 Seminars



Patrick Devillier, ECS, spoke at the **DEQ Construction Stormwater Permitting and Responsibilities seminar** in Baton Rouge, La., January 2007

Construction stormwater has recently become especially important because of the post hurricane construction boom. DEQ has issued more Municipal Separate Stormwater Sewer System permits since then, which has engaged local governments to help enforce state regulations on stormwater.

In 2007, the SB/SCAP staff made several presentations throughout Louisiana to small businesses, contractors, engineers, home and commercial builders, architects, and municipal and city inspectors explaining construction stormwater regulations and

requirements and MS4 permitting. Training included stormwater pollution prevention plans; construction permits; erosion and sediment control methods and how to prevent pollution from entering waters of the state. Other issues discussed were air permits; limited impact developments; spill prevention and control plans for above ground tank; filing a notice of intent and a completion report; and outdoor burning.

Polaris Construction, Inc.



Mike Fibich, President of Polaris Construction, Inc., Lake Charles, La., (left) with Markle Farber, ECS.

Operations: Fabrication,
Painting and Surface
Preparation

Number of Employees: 40

SIC Code: 1791, 8711

No. of Point Sources: 4

Polaris Construction, Inc., an American Institute of Mechanical Engineers certified facility, was established in 1995. It started as a process engineering firm providing support for industrial clients and has now expanded into industrial construction. The company prepares metal surfaces by means of sandblasting for coating applications. Activities include line and structural fabrication including frames, pipe racks, etc.

The company needed assistance from the SB/SCAP for site improvements related to their environmental responsibilities and compliance guidance. Markle Farber, ECS, has been working with them to set up effective containment for their abrasive blasting operations and material storage, as well as a site housekeeping plan development for pollution prevention.

“The Small Business Assistance Unit helped provide us with reasonable solutions...created the frame work and gives technical support in assisting us to achieve a high level of air and water quality,” said Mike Fibich, President of Polaris.

The Compliance Advisory Panel, the third element of the SB/SCAP meets quarterly to review the activities of the technical assistance core group. The CAP evaluates SB/SCAP activities and reports its effectiveness to EPA. The CAP may also identify regulatory issues that are difficult for small businesses to fully address. The CAP can bring such issues to the attention of the regulatory agencies and through open communication assist in reaching a successful resolution.

This improved communication furthers the common goal of small businesses, EPA, and DEQ to

improve environmental stewardship and further compliance with environmental regulations.

The CAP is composed of eight appointed members consisting of two nonbusiness appointees made by the Governor, four legislative appointed small business owners, and one DEQ appointed member. The eighth member, representing the Louisiana Economic Development, serves in a nonvoting capacity. We thank the members who have served this committee and welcome the new appointees for 2008.

Commitment

Our commitment is to the highest level of professionalism and to treat every client with respect and fairness.



Alexandria, La., January 2007

Ron Gray, ES, and Larry Lashley, ECS, spoke on spill pollution and control plans, concrete general permits, and sand and gravel general permits at TXI's Annual Environmental Training Session.

(L to R: Ryan Sewell and John Hopper, TXI environmentalists, Ron Gray and Larry Lashley).



Monroe, La., March 2007

SB/SCAP staff presented talks on stormwater construction, MS4 permits, and limited impact developments at the Advanced Drainage Systems meeting. (L to R: Ron Gray, ES, Michael Bucalo, Louisiana State Manager for ADS, Cynthia Clark, ES, and Larry Lashley, ECS).



SB/SCAP staff Ron Gray, ES, Larry Lashley, ECS, and Cynthia Clark, ES, addressed members of the Northeast Louisiana Home Builders Association on the SB/SCAP program, construction site burning, MS4 regulations, and stormwater construction general permits.

Monroe, La., April 2007



Mandeville, La., April 2007

*Patrick Devillier, ECS, gave a presentation to members of the **Fairway Development** office on stormwater construction permitting.*



Shreveport and Lafayette, La., May & June 2007

*The **International Erosion and Sediment Control Seminar** was a joint effort between DEQ's Northwest Regional Office in Shreveport, and Acadiana Regional Office in Lafayette. Ron Gray, ES, and Larry Lashley, ECS, presented talks at both seminars, and Mike Savoy, ECS, and Ryan Brignac, ES, spoke in Lafayette in June. Co-sponsors with SB/SCAP were the **City of Shreveport, Northwest Louisiana Home Builders Association, EPA Reg. 6, Lafayette Consolidated Government, and the International Erosion Control Association.***



**Nathan Levy, DEQ
Ombudsman and Small
Business Ombudsman**

I have been appointed to serve as the Small Business Ombudsman for small businesses dealing with DEQ. My goals are to:

- Facilitate communication between the small business community and DEQ.
- Review and resolve small business disputes with DEQ, and work with DEQ personnel to increase their understanding of small business concerns in the development and enforcement of environmental regulations.
- Help foster small business accessibility to DEQ processes.

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Patrick Devillier, ECS, and Bonnie Wascom, ES, DEQ Water Permits Division, Office of Environmental Services, visit with a participant at the **Louisiana Motor Transport Association, Inc.**, held at the LSU Lod Cook Alumni Building in Baton Rouge, La., November 2007. The SB/SCAP was invited to discuss stormwater run-off, truck wash and clear air regulations that related to the trucking industry and answer any questions the LMTA's participants may have in that area.

Vision Statement

Our vision is to make environmental compliance and pollution prevention assistance and information available to every small business and small community in Louisiana that can benefit from it.



Baton Rouge, La., August 2007

The Baton Rouge City-Parish Planning Commission sponsored the fourth in a series of workshops for builders, developers, public officials, and others interested in stormwater protection and MS4 permit regulations. Ron Gray, ES, spoke at the Stormwater Workshop on the MS4 stormwater program Phase I and II and how they affect contractors and builders, and DEQ's stormwater pollution prevention plan permit requirements.

Pictured to the left are Ron Gray with Ellen Miller, Assistant Director of the Baton Rouge City-Parish Planning Commission.



Baton Rouge, La., August 2007

Patrick Devillier, ECS, spoke to the members of the **Capital Region Builders Association** on stormwater general permits.



Below photo are Patrick Devillier (left) with Roy Domangue, Jr., Chairman and Past President of the Capital Regional Home Builders Association, Inc.



Baton Rouge, La., September 2007

*Patrick Devillier, ECS, gave a presentation to the **Baton Rouge Growth Coalition, Inc.**, on construction Stormwater.*

Photo below (L to R): Michael McDuff, Executive Director of Baton Rouge Growth Coalition, Inc., Patrick Devillier, and Diane Baum, CEO/Environmental Director of Discountpermit.



Lafayette, La., October 2007

*Ryan Brignac, ES, gave a presentation on permitting procedures for construction stormwater at the **Construction Stormwater Conference** for engineers, builders and landscapers. The conference was sponsored by Advanced Drainage Systems.*

Louisiana Business & Technology Center's Mobile Classroom



*Beth Kimball, ES, (left) and Jennifer Pelloat, Engineer 5 (right), participated in the **Louisiana Technology & Business Center's Mobile Classroom** in Slidell and Greensburg, La., October & November 2007.*

The SB/SCAP participated in the LBTC's mobile classroom for reaching remote small businesses and communities around the state disseminating information about the program. This custom-designed 18 wheeler is retrofitted with state-of-the-art technology to house the seminars and workshops for the local small

businesses and entrepreneurs. The classroom features amenities such as a plasma screen monitor for video presentations, seating for 30 people, exhibit/display area, self-contained power, heating and cooling system, kitchen area, handicapped/wheelchair access and satellite system.



Wayne Slater, ES, DEQ Enforcement Division of the Office of Environmental Compliance (left), and Ron Gray, ES, (right), spoke at the **Louisiana Rural Water Association** in Alexandria, La., July 2007. Wayne talked about the role of enforcement in Environmental Compliance and Ron spoke on the assistance of the SB/SCAP available to small businesses and communities.



The SB/SCAP, along with other state and federal agencies, were invited to attend the **Small and Emerging Business Funders Conference and Trade Exhibit** at the Louisiana Technical College in Baton Rouge, La., November 2007 [photo: Yanfu Zhao visits with an attendee].

Outreach to Various Industry Sectors



Patrick Devillier, ECS, represented the SB/SCAP at the **LOBOS Industrial Show** in Baton Rouge, La., January 2007



Mike Savoy, ECS (left center) and Ryan Brignac ES (right) attended the **Louisiana Oil Marketers and Convenience Stores Association's Expo** annual conference in Lafayette, La., February 2007.

Activities for 2007



Earth Day Festivals around Louisiana...



Davina Simms, ES, at the Audubon Zoo in New Orleans, La., March 2007



Cynthia Clark, ES, at the Louisiana Purchase Gardens and Zoo in Monroe, La., April 2007

...teaching them to appreciate nature and...

Activities for 2007

...reaching out to Louisiana's children...



Mike Savoy, ECS, at University of Louisiana at Lafayette, La., April 2007



Larry Lashley, ECS, (right) at Earth Day with Mark Chrisman in Bossier City, La., May 2007

...to be good stewards of the earth

.....EPA's National Environmental Partnership Summit 2007



..... "Local Actions Global Results" Theme



Yanfu Zhao, P.E., SB/SCAP Manager, with Angela Suber, EPA's Small Business Ombudsman (left photo), and with Jeannette Brown, Director of the Office of Small Business Programs (right photo), at EPA's fourth annual summit in New Orleans, La., May 2007. The theme was "Local Actions, Global Results." The summit is an interdisciplinary gathering bringing together environmental professionals and assistance providers from diverse sectors not only locally, but all over the country and the world. Local businesses and agencies were invited to participate in a workshop on "Doing Business with EPA."